

Josée Perron

JOSÉE PERRON ING.

UNIVERSITÉ DU QUÉBEC À TROIS-RIVIÈRES



After graduating from UQTR in 1989 with a Bachelor of Electrical Engineering, Josée Perron went on to complete a MSc in Telecommunications at the INRS Énergie Matériaux Télécommunications Research Centre in 1993, followed by an MBA from the New York Institute of Technology (NYIT) in 2008.

Since completing her studies, Ms. Perron has worked with Bell, primarily in pre-sales engineering, professional services and, more recently, service assurance. Over the course of her career, she has developed a reputation as a highly motivating team leader focused on customer engagement and committed to exceeding objectives.

Currently Director of Client Service Operations for business markets at Bell Canada, Ms. Perron heads up the service assurance office, which monitors and ensures prompt recovery of voice and connectivity services for Bell's major business customers across Canada. In this role, she oversees a team of nearly 400 technicians and 50 executives responsible.

A member of the Chamber of Commerce of Metropolitan Montreal, the Ordre des ingénieurs du Québec and the Association des MBA du Québec, Ms. Perron served on the board of directors of the École de Technologie Supérieure (ÉTS) from 2007 to 2016. In 2013, the Department of Electrical Engineering at UQTR presented her with the IEEE Award in recognition of an outstanding career.

On a more personal note, Ms. Perron has three adult children currently attending university, including one studying at UQTR. Her partner is also a UQTR graduate in Electrical Engineering. Active in competitive hip hop dancing for the last ten years, she also enjoys road cycling, swimming and running. She was a member of the Roses du Parc de la Mauricie cycling club from 2014 to 2018 and is an avid world traveller.